

HOT SPRINGS CONNECTION

OFFICIAL CONFERENCE OF THE
HOT SPRINGS ASSOCIATION

JAN
8 - 11, 2024

.....
MURRIETA
HOT SPRINGS RESORT
CALIFORNIA



2024 PROGRAM

[HOTSPRINGSCONNECTION.COM](https://hotspringsconnection.com)

A vibrant photograph of a resort pool area. In the foreground, several lounge chairs with orange cushions are arranged on a stone patio. Large, light-colored patio umbrellas provide shade. The pool water is a clear, bright blue. In the background, there are lush green hedges, palm trees, and a clear sky.

**YOUR OASIS.
OUR PASSION.**

Empowering You to Elevate Your Oasis with Specialized Insurance Solutions



We're thrilled to announce our expansion into safeguarding the unique and wonderful world of hot springs. From luxurious spa retreats to hidden natural wonders, we're here to protect these serene spaces.

Let's make a splash together!

**828-396-3342 | GraniteInsurance.com
Info@graniteinsurance.com**

SCHEDULE

MONDAY, JANUARY 8

Murrieta Hot Springs Auditorium

3:00 - 5:00 PM	CONFERENCE CHECK-IN pick up name badge and materials
3:00 - 6:30 PM	TRADE SHOW
5:00 - 6:30 PM	DRINKS & APPETIZERS
6:30 - 8:00 PM	DINNER
7:00 PM	WELCOME <i>by Paige Byron, Hot Springs Association Board President & Jessica Meath, Hot Springs Association Executive Director</i>
	INTRODUCE ATTENDEES
	INSTRUCTIONS for OPTIONAL ACTIVITIES <ul style="list-style-type: none">• <i>Contrast Therapy Circuit by Dr. Marcus Coplin</i>• <i>Deep Sleep and Big Dreams by Prof. Jonathan Paul De Vierville</i>

TUESDAY, JANUARY 9
Murrieta Hot Springs Auditorium

7:00 - 8:00 AM	BREAKFAST sponsored by Cloward H2O
8:00 - 9:00 AM	TRADE SHOW
9:00 - 9:30 AM	PRESENTATION Murrieta Hot Springs Resort Redevelopment & Renovation <i>by David Dronet, Owner, Olympus Real Estate Group</i>
9:30 - 11:30 AM	Hard-hat Tour of Murrieta Hot Springs Resort
11:30 AM	Group Photo in front of Stone building
12:00 - 1:00 PM	LUNCH sponsored by Book4Time
1:00 - 2:00 PM	TRADE SHOW
2:00 - 2:30 PM	SESSIONS Geothermal Rising <i>by Dr. Bryant Jones, Executive Director, Geothermal Rising</i>
2:30 - 3:30 PM	Geothermal Geology and Water Management <i>by Gerry Huttner, geothermal geologist</i>
3:30 - 4:00 PM	TRADE SHOW and SNACK BREAK
4:00 - 5:00 PM	Construction Techniques with Geothermal Water <i>by Richard Nash, CEO, Nash Construction Company</i>
	Impacts of Precipitated Silica on Plumbing Components and Post-Pool Pre-Heat Exchanger Filtration <i>by Damian Albright, Projects Manager, Quinn's Hot Springs Resort</i>
5:00 - 5:20 PM	Creative Insurance Solutions: It's Time to Get Outside the Box <i>by Cameron Annas, Chief Executive Officer, Granite Insurance</i>
5:30 - 6:30 PM	TRADE SHOW
6:30 - 8:00 PM	DINNER
7:30 PM	Glen Ivy Hot Springs Overview <i>by Ingo Schweder, Founder & Chief Executive Officer, GOCO Hospitality</i>
EVENING	OPTIONAL ACTIVITIES <ul style="list-style-type: none">• <i>Contrast Therapy Circuit by Dr. Marcus Coplin</i>• <i>Deep Sleep and Big Dreams by Prof. Jonathan Paul De Vierville</i>

WEDNESDAY, JANUARY 10

Murrieta Hot Springs Auditorium

7:00 - 8:00 AM BREAKFAST

8:00 - 9:00 AM SESSIONS
Sanitation Methodology
by Dr. Roy Vore

9:00 - 9:30 AM **Encouraging Guests to Shower before Soaking - What Works**
*by Jeff Birkby, geothermal energy consultant & hot springs book author
and Jessica Meath, Executive Director, Hot Springs Association*

9:30 - 10:00 AM **Natural Flow-Through Instead of Chlorination
- Current Standards and New Research**
by Jeff Birkby, geothermal energy consultant

10:00 - 10:30 AM SNACK BREAK

10:45 AM Board motorcoaches
Bring your swimwear!

11:00 AM Depart for Glen Ivy Hot Springs

FIELD TRIP

Glen Ivy Hot Springs in Corona, CA

12:00 - 1:00 PM LUNCH courtesy of Glen Ivy Hot Springs

1:00 PM PROPERTY TOURS

2:00 - 4:00 PM Free time to enjoy hot springs pools, Club Mud, Grotto or spa

4:15 PM Board motorcoaches

4:30 PM Depart for Murrieta Hot Springs Resort

5:00 - 6:30 PM Free time

Murrieta Hot Springs Auditorium

6:30 - 8:00 PM DINNER

EVENING OPTIONAL ACTIVITY

- *Contrast Therapy Circuit by Dr. Marcus Coplin*

THURSDAY, JANUARY 11
Murrieta Hot Springs Auditorium

7:00 - 8:00 AM	BREAKFAST
8:00 - 8:30 AM	SESSIONS New Zealand & Australia Global Thermal Think Tank Highlights - plus Future Field Trips and Regional Meetings <i>by Vicki Nash, Director of Event & Tour Management, Hot Springs Assoc.</i>
8:30 - 9:00 AM	The Evolution of The Spa at Séc-he <i>by Daniel Spencer, Director of Spa, Agua Caliente Resort Casino Spa Rancho Mirage and The Spa at Séc-he in Palm Springs</i>
9:00 - 10:00 AM	ADA Requirements for Places of Public Accommodation <i>by Jessica Hunt and Veronica Gales Short, Accessibility Specialists with the U.S. Dept. of Justice</i>
10:00 - 10:30 AM	SNACK BREAK
10:30 AM - 12:00 PM	Leadership for Business Success <i>by David Aaker, International Speaker, Trainer & Author on Customer Service and Leadership</i>
12:00 - 1:00 PM	LUNCH
1:00 - 2:30 PM	Best Practices - Roundtable Discussions <i>facilitated by David Aaker</i>
2:30 PM	Conference concludes

OPTIONAL EXCURSION FOR PRE-REGISTERED GUESTS ONLY
The Spa at Séc-he in Palm Springs, CA

2:45 PM	Board motorcoaches <i>Bring your swimwear!</i>
3:00 PM	Depart for The Spa at Séc-he
4:30 - 5:00 PM	Exclusive Tour of The Spa at Séc-he
5:00 - 7:30 PM	Leisure time to experience mini-spa treatments, "Taking of the Waters Day Pass" amenities, private mineral spring soaking tubs, food and beverages
7:45 PM	Board motorcoaches
8:00 PM	Depart for Murrieta Hot Springs Resort
9:30 PM	Enjoy your final evening at Murrieta Hot Springs!

THANK YOU TO OUR EXHIBITORS



Every water feature project **Is UNIQUE**. Providing a “customized engineering design” meeting those unique requirements is what we do. Helping our clients and partners meet their goals and objectives is critical. Our approach and philosophy include the assessment and incorporation of:

- Client Vision & Objective
- Constraints
- Environment
- Project / Business Opportunities
- Culture
- Productivity



SEE HOW THE WORLD'S TOP SPAS, HOTELS & HOT SPRING RESORTS MANAGE SUCCESS

Meet with us at
The Hot Springs Connection

Jan 8-11



HOT SPRINGS
ASSOCIATION

